

Course SCH023: Confidentiality in Social Care

COURSE DURATION:

40 minutes

AVAILABLE IN:

- Non-Audio

DELIVERED VIA:

- Intranet
- Internet

This course covers an issue of increasing importance to those people who work in a Social Care environment - confidentiality.

The course is designed to provide a fundamental introduction to confidentiality and can also serve as a refresher of your existing knowledge.

If, at the end of the course, you feel that you would benefit from a more detailed course relating to issues of confidentiality, please discuss this with your manager and/or Workforce Learning and Development Officer.

Course Content

- Why confidentiality is important in social care
- What the Caldicott principles are and how you can apply them
- What you can do in your role to maintain confidentiality
- The limits to confidentiality

Having completed this course you will be able to:

- Give reasons why confidentiality is important to Service Users, to you as a worker, and to your public sector organisation
- Give examples of situations where you may need to breach confidentiality
- State the limits of confidentiality

